



A family run business since 1980

## Refund Policy

This section describes how we calculate refunds and outlines our policy. Our refunds policy does not affect your statutory rights.

At least one clear working days' notice is required to terminate the hiring of the skip.

Orders cancelled on the day of delivery may be subject to haulage charges if the skip has left our depot.

Order cancellation must be confirmed by telephone or via email with our sales office.

**Sales Office:** 01932 221952

**Email:** [info@weybridgeskiphire.co.uk](mailto:info@weybridgeskiphire.co.uk)

Skip road licence fees paid to the appropriate councils are non-refundable.

A refund can be payable once the skip has been delivered to the scheduled address minus the haulage costs and as long as the skip is empty.

Should there be insufficient access to the skip on delivery/exchange/collection a wasted journey fee may be applied.