

WHAT CAN I PUT IN THE MIXED NON-HAZARDOUS WASTE SKIP? Please read and understand before signing.

Skips are for general and inert waste such as soil, garden waste, plastics, wood, old furniture etc. Any waste on the list below cannot be placed in a general waste skip.

If you do produce any of the following waste please call 01932 221952 to arrange a quotation or to ask advice.

Plasterboard	By arrangement only
Asbestos	Under no circumstances
Fridges/Freezers	Under no circumstances
Televisions/Monitors/Computers	By arrangement only
Fluorescent Sodium Lamps	Under no circumstances
Gas Cylinders / Empty Aerosols	Under no circumstances
Tyres	Under no circumstances
Solvent Paint Cans / Empty Silicone Tubes / Adhesive Tubes / Hilti Gun Cartridges	Must be cleaned and washed out otherwise solvent based paint tins are hazardous. Call for information.

Clinical/Medical Waste	Under no circumstances
Solvents	Under no circumstances
Liquids	Under no circumstances
Oil	Under no circumstances
Car Batteries	By arrangement only
Hazardous/Toxic Material	Under no circumstances
Food Waste	By arrangement only
Large Tree Stumps and Roots	No larger than 12 inches diameter

PLACING ANY OF THESE ITEMS IN A GENERAL WASTE SKIP WILL INCUR ADDITIONAL CHARGES

No larger than 12 inches diameter

Terms and Conditions

1 General

- 1.1 Any order placed with Weybridge Skip Hire which takes its vehicles off the public highway will be at the customer's own risk, they will accept full responsibility for any consequential damage that may occur to persons, property or vehicles as a result of this.
- 1.2 Weybridge Skip Hire will not be liable for any loss or damage caused by failure to supply or any delay in supply which may be caused directly or indirectly by any circumstances beyond our control, including act of God, fire, accident, breakdown of machinery, shortage of labour or material, or by an act of neglect on the part of the customer.
- 1.3 The time allowed for loading/unloading is 15 minutes. If the vehicle is kept waiting longer than this, Weybridge Skip Hire reserves the right to charge waiting time.
- 1.4 Weybridge Skip Hire reserves the right to charge the customer for all costs incurred as a result of a cancellation or variation of the whole of substantial part of an order, together with loss of profit and all other consequential loss.

2 Skip Hire

- 2.1 Asbestos, fridges, freezers, televisions/monitors, tyres, fluorescent sodium lamps, gas cylinders, plasterboard, or any waste deemed hazardous by an absolute or mirror entry in the European Waste Catalogue (Article 1(4) of the Hazardous Waste Directive 91/689/EC) must not be placed in the skip container unless by prior written agreement with the company.
- 2.2 It is the responsibility of the hirer to ensure that skips placed on the highway or public places have the permission of the local highway authority and are adequately lit and coned off in accordance with the Highways Act 1980. Weybridge Skip Hire can organise permits at an additional cost to the hirer.
- 2.3 The hirer shall ensure that the skip is not overloaded by weight or by volume at the point of collection. All skips should be loaded so that they are filled no higher than the top of it's sides. 10yd, 12yd, 16yd, 20yd up to 40yd roll-on-roll-off are only to be used for light waste or loaded no more than the maximum legal road limit for the vehicles. Weybridge Skip Hire reserves the right to refuse to collect overloaded skips and any costs incurred due to unsafe loads/overloading (including wasted journeys) will be passed on to the hirer. Additional charges may be levied.

OVERLOADING WILL ALWAYS INCUR EXCESS CHARGES

- 2.4 The lighting of fires in or near skips is strictly prohibited. The hirer will be liable for any loss or damage to the skip container (excluding fair wear and tear) during the term of the skip hire period and will be charged the current purchase price of the skip. Once a skip has been placed, it shall not be repositioned without prior consent from Weybridge Skip Hire. Moving skips on site could result in inability to collect the skip.

- 2.5 The maximum rental period is 14 days for "cash" customers and 28 days for "Account" customers. It is the responsibility of the hirer to request the collection within this time. Failure to do so will result in unannounced collection and/or rental charges being incurred of £11.50 per day for roll-on-roll-offs and £4.50 per day for 4, 6, 8, 10, 12, & 16yd skips.

- 2.6 The responsibility for the skips remains with the hirer until collected by a Weybridge Skip Hire vehicle. Any skips which are removed whilst in control of the hirer will be charged at full replacement value.

3 Tipping/Waste Disposal

- 3.1 Weybridge Skip Hire are registered with the Environment Agency as a waste carrier, further all landfill or disposal sites are correctly licenced or approved.
- 3.2 Customers using Weybridge Skip Hire landfill or disposal sites do so entirely at their own risk. Weybridge Skip Hire accepts no responsibility for damage or injury of any nature that may occur to persons or vehicles using these sites.
- 3.3 Vehicles may only use such portions of the sites as are allocated to them.
- 3.4 Only waste permitted under the waste permit licences or exemptions may be deposited on the sites.
- 3.5 Weybridge Skip Hire reserves the right to refuse any materials which it considers to be objectionable or unsuitable for deposit on the company's sites.
- 3.6 Material for deposit on our sites will only be accepted from registered waste carriers, and must be accompanied by a controlled waste transfer note stating a description of the waste (with EWC code), the source of the waste and the details of the waste carrier, including carrier registration number. Environmental Protection (Duty of Care) Regulations 1991.

4 Sale of Materials

- 4.1 All materials are sold on the basis that the weight or quantity is stated on the conveyance note. Weybridge Skip Hire will not accept any responsibility once the load has been discharged and accepted by the onsite signatory.
- 4.2 Unless expressly agreed in writing Weybridge Skip Hire prices are for materials as stated on the quotation. Where the customer requires an alteration in the grade or type of material, or where it becomes necessary to supply from another source, an extra charge may be made for any additional costs which may be incurred by Weybridge Skip Hire.
- 4.3 Risk in the goods shall pass to the customer on delivery.
- 4.4 All goods remain the property of Weybridge Skip Hire until paid in full.

5 Payment Terms

- 5.1 Account holders: All payments shall be made by the end of the month following that in which the service was provided.
- 5.2 Non Account holders: Prior to or on delivery of skip. The owner accepts major credit and debit cards, cash and bankers drafts.

Terms and conditions

Please read all these terms and conditions.

As we can accept your order and make a legally enforceable agreement without further reference to you, you must read these terms and conditions to make sure that they contain all that you want and nothing that you are not happy with. If you are not sure about anything, just phone us on 01932 221 952.

Application

1. These Terms and Conditions will apply to the purchase of the services and goods by you (the **Customer** or **you**). We are Weybridge Skip Hire Ltd a company registered in England and Wales under number 05518133 whose registered office is at Munro House, Portsmouth Road, Cobham, Surrey, KT11 1PP and whose trading address is Weylands Treatment Works, Molesey Road, Walton-On-Thames, Surrey, KT12 3PB with email address info@weybridgeskiphire.co.uk; telephone number 01932 221 952; (the **Supplier** or **us** or **we**).
2. These are the terms on which we sell all Services to you. By ordering any of the Services, you agree to be bound by these Terms and Conditions. You can only purchase the Services and Goods from the Website if you are eligible to enter into a contract and are at least 18 years old.

Interpretation

3. **Consumer** means an individual acting for purposes which are wholly or mainly outside his or her trade, business, craft or profession;
4. **Contract** means the legally-binding agreement between you and us for the supply of the Services;
5. **Delivery Location** means the Supplier's premises or other location where the Services are to be supplied, as set out in the Order;
6. **Durable Medium** means paper or email, or any other medium that allows information to be addressed personally to the recipient, enables the recipient to store the information in a way accessible for future reference for a period that is long enough for the purposes of the information, and allows the unchanged reproduction of the information stored;
7. **Goods** means any goods that we supply to you with the Services, of the number and description as set out in the Order;
8. **Order** means the Customer's order for the Services from the Supplier as submitted following the step by step process set out on the Website;
9. **Privacy Policy** means the terms which set out how we will deal with confidential and personal information received from you via the Website;
10. **Services** means the services advertised on the Website, including any Goods, of the number and description set out in the Order;

11. **Website** means our website www.veybridgeskiphire.co.uk on which the Services are advertised.

Services

12. The description of the Services and any Goods is as set out in the Website, catalogues, brochures or other form of advertisement. Any description is for illustrative purposes only and there may be small discrepancies in the size and colour of any Goods supplied.

13. In the case of Services and any Goods made to your special requirements, it is your responsibility to ensure that any information or specification you provide is accurate.

14. All Services which appear on the Website are subject to availability.

15. We can make changes to the Services which are necessary to comply with any applicable law or safety requirement. We will notify you of these changes.

Customer responsibilities

16. You must co-operate with us in all matters relating to the Services, provide us and our authorised employees and representatives with access to any premises under your control as required, provide us with all information required to perform the Services and obtain any necessary licences and consents (unless otherwise agreed).

17. Failure to comply with the above is a Customer default which entitles us to suspend performance of the Services until you remedy it or if you fail to remedy it following our request, we can terminate the Contract with immediate effect on written notice to you.

Personal information and Registration

18. When registering to use the Website you must set up a username and password. You remain responsible for all actions taken under the chosen username and password and undertake not to disclose your username and password to anyone else and keep them secret.

19. We retain and use all information strictly under the Privacy Policy.

20. We may contact you by using e-mail or other electronic communication methods and by pre-paid post and you expressly agree to this.

Basis of Sale

21. The description of the Services and any Goods in our website does not constitute a contractual offer to sell the Services or Goods. When an Order has been submitted on the Website, we can reject it for any reason, although we will try to tell you the reason without delay.

22. The Order process is set out on the Website. Each step allows you to check and amend any errors before submitting the Order. It is your responsibility to check that you have used the ordering process correctly.

23. A Contract will be formed for the Services ordered only when you receive an email from us confirming the Order (**Order Confirmation**). You must ensure that the Order Confirmation is complete and accurate and inform us immediately of any errors. We are not responsible for any inaccuracies in the Order placed by you. By placing an Order you agree to us giving you

confirmation of the Contract by means of an email with all information in it (ie the Order Confirmation). You will receive the Order Confirmation within a reasonable time after making the Contract, but in any event not later than the delivery of any Goods supplied under the Contract, and before performance begins of any of the Services.

24. Any quotation or estimate of Fees (as defined below) is valid for a maximum period of 1 day from its date, unless we expressly withdraw it at an earlier time.
25. No variation of the Contract, whether about description of the Services, Fees or otherwise, can be made after it has been entered into unless the variation is agreed by the Customer and the Supplier in writing.
26. We intend that these Terms and Conditions apply only to a Contract entered into by you as a Consumer. If this is not the case, you must tell us, so that we can provide you with a different contract with terms which are more appropriate for you and which might, in some respects, be better for you, eg by giving you rights as a business.

Fees and Payment

27. The fees (**Fees**) for the Services, the price of any Goods (if not included in the Fees) and any additional delivery or other charges is that set out on the Website at the date we accept the Order or such other price as we may agree in writing. Prices for Services may be calculated on a fixed price or on a standard daily rate basis.
28. Fees and charges include VAT at the rate applicable at the time of the Order.
29. You must pay by submitting your credit or debit card details with your Order and we can take payment immediately or otherwise before delivery of the Services.

Delivery

30. We will deliver the Services, including any Goods, to the Delivery Location by the time or within the agreed period or, failing any agreement:
 - a. in the case of Services, within a reasonable time; and
 - b. in the case of Goods, without undue delay and, in any event, not more than 30 days after the day on which the Contract is entered into.
31. In any case, regardless of events beyond our control, if we do not deliver the Services on time, you can require us to reduce the Fees or charges by an appropriate amount (including the right to receive a refund for anything already paid above the reduced amount). The amount of the reduction can, where appropriate, be up to the full amount of the Fees or charges.
32. In any case, regardless of events beyond our control, if we do not deliver the Goods on time, you can (in addition to any other remedies) treat the Contract at an end if:
 - a. we have refused to deliver the Goods, or if delivery on time is essential taking into account all the relevant circumstances at the time the Contract was made, or you said to us before the Contract was made that delivery on time was essential; or
 - b. after we have failed to deliver on time, you have specified a later period which is appropriate to

the circumstances and we have not delivered within that period.

33. If you treat the Contract at an end, we will (in addition to other remedies) promptly return all payments made under the Contract.
34. If you were entitled to treat the Contract at an end, but do not do so, you are not prevented from cancelling the Order for any Goods or rejecting Goods that have been delivered and, if you do this, we will (in addition to other remedies) without delay return all payments made under the Contract for any such cancelled or rejected Goods. If the Goods have been delivered, you must return them to us or allow us to collect them from you. Return transport costs will apply and be charged accordingly.
35. If any Goods form a commercial unit (a unit is a commercial unit if division of the unit would materially impair the value of the goods or the character of the unit) you cannot cancel or reject the Order for some of those Goods without also cancelling or rejecting the Order for the rest of them.
36. We do not generally deliver to addresses outside England and Wales, Scotland, Northern Ireland, the Isle of Man and Channels Islands. If, however, we accept an Order for delivery outside that area, you may need to pay import duties or other taxes, as we will not pay them.
37. You agree we may deliver the Goods in instalments if we suffer a shortage of stock or other genuine and fair reason, subject to the above provisions and provided you are not liable for extra charges.
38. If you or your nominee fail, through no fault of ours, to take delivery of the Services at the Delivery Location, we may charge the reasonable costs for each attempt of collecting, storing and redelivering them.
39. The Goods will become your responsibility from the completion of delivery or Customer collection. You must, if reasonably practicable, examine the Goods before accepting them.

Risk and Title

40. Risk of damage to, or loss of, any Goods will pass to you when the Goods are delivered to you.
41. You do not own the Goods. If full payment is overdue or a step occurs towards your bankruptcy, we can choose, by notice to cancel any delivery and end any right to use the Goods, in which case you must return them or allow us to collect them.

Withdrawal and cancellation

42. You can withdraw the Order by telling us before the Contract is made, if you simply wish to change your mind and without giving us a reason, and without incurring any liability.
43. This is a **distance contract** (as defined below) which has the cancellation rights (**Cancellation Rights**) set out below. These Cancellation Rights, however, do not apply, to a contract for the following goods and services (with no others) in the following circumstances:
 - a. accommodation, transport of goods, vehicle rental services, catering or services related to leisure activities, if the contract provides for a specific date or period of performance;
 - b. goods that are made to your specifications or are clearly personalised;

c. goods which are liable to deteriorate or expire rapidly.

Right to cancel

44. Subject as stated in these Terms and Conditions, you may cancel your order free of charge up to 24 hours before the goods are loaded and delivered. Cancellations outside of this notice period will incur delivery/haulage costs.
45. To exercise the right to cancel, you must inform us of your decision to cancel this Contract by a clear statement setting out your decision (eg a letter sent by post, fax or email). In any event, you must be able to show clear evidence of when the cancellation was made, so you may decide to use the model cancellation form.
46. You can also electronically fill in and submit a cancellation form or any other clear statement of the Customer's decision to cancel the Contract on our website www.veybridgeskiphire.co.uk . If you use this option, we will communicate to you an acknowledgement of receipt of such a cancellation in a Durable Medium (eg by email) without delay.
47. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Commencement of Services in the cancellation period

48. We must not begin the supply of a service (being part of the Services) before the end of the cancellation period unless you have made an express request for the service.

Effects of cancellation in the cancellation period

49. Except as set out below, if you cancel this Contract within the cancellation period stated in clause 44, we will reimburse to you all payments received from you, including the costs of delivery.

Payment for Services commenced during the cancellation period

50. Where a service is supplied (being part of the Service) before the end of the cancellation period in response to your express request to do so, you must pay an amount for the supply of the service for the period for which it is supplied ending with the time when we are informed of your decision to cancel the Contract. This amount is in proportion to what has been supplied in comparison with the full coverage of the Contract. This amount is to be calculated on the basis of the total price agreed in the Contract or, if the total price were to be excessive, on the basis of the market value of the service that has been supplied, calculated by comparing prices for equivalent services supplied by other traders. You will bear no cost for supply of that service, in full or in part, in this cancellation period if that service is not supplied in response to such a request.

Deduction for Goods supplied

51. We may make a deduction from the reimbursement for loss in value of any Goods supplied, if the loss is the result of unnecessary handling by you (ie handling the Goods beyond what is necessary to establish the nature, characteristics and functioning of the Goods: eg it goes beyond the sort of handling that might be reasonably allowed in a shop). This is because you are liable for that loss and, if that deduction is not made, you must pay us the amount of that loss.

Timing of reimbursement

52. If we have not offered to collect the Goods, we will make the reimbursement without undue delay, and not later than:
- a. 14 days after the day we receive back from you any Goods supplied, or
 - b. (if earlier) 14 days after the day you provide evidence that you have sent back the Goods.
53. If we have offered to collect the Goods or if no Goods were supplied or to be supplied, loaded or out for delivery (ie it is a contract for the supply of services only), we will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel this Contract.
54. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

Returning Goods

55. If you have received Goods in connection with the Contract which you have cancelled, you must send back the Goods or hand them over to us at Weylands Treatment Works, Molesey Road, Walton-On-Thames, Surrey, KT12 3PB without delay and in any event not later than 14 days from the day on which you communicate to us your cancellation of this Contract. The deadline is met if you send back the Goods before the period of 14 days has expired. You agree that you will have to bear the cost of returning the Goods.
56. For the purposes of these Cancellation Rights, these words have the following meanings:
- a. **distance contract** means a contract concluded between a trader and a consumer under an organised distance sales or service-provision scheme without the simultaneous physical presence of the trader and the consumer, with the exclusive use of one or more means of distance communication up to and including the time at which the contract is concluded;
 - b. **sales contract** means a contract under which a trader transfers or agrees to transfer the ownership of goods to a consumer and the consumer pays or agrees to pay the price, including any contract that has both goods and services as its object.

Conformity

57. We have a legal duty to supply the Goods in conformity with the Contract, and will not have conformed if it does not meet the following obligation.
58. Upon delivery, the Goods will:
- a. be of satisfactory quality;
 - b. be reasonably fit for any particular purpose for which you buy the Goods which, before the Contract is made, you made known to us (unless you do not actually rely, or it is unreasonable for you to rely, on our skill and judgment) and be fit for any purpose held out by us or set out in the Contract; and

c. conform to their description.

59. It is not a failure to conform if the failure has its origin in your materials.

60. We will supply the Services with reasonable skill and care.

61. In relation to the Services, anything we say or write to you, or anything someone else says or writes to you on our behalf, about us or about the Services, is a term of the Contract (which we must comply with) if you take it into account when deciding to enter this Contract, or when making any decision about the Services after entering into this Contract. Anything you take into account is subject to anything that qualified it and was said or written to you by us or on behalf of us on the same occasion, and any change to it that has been expressly agreed between us (before entering this Contract or later).

Duration, termination and suspension

62. The Contract continues as long as it takes us to perform the Services.

63. Either you or we may terminate the Contract or suspend the Services at any time by a written notice of termination or suspension to the other if that other:

- a. commits a serious breach, or series of breaches resulting in a serious breach, of the Contract and the breach either cannot be fixed or is not fixed within 30 days of the written notice; or
- b. is subject to any step towards its bankruptcy or liquidation.

64. On termination of the Contract for any reason, any of our respective remaining rights and liabilities will not be affected.

Successors and our sub-contractors

65. Either party can transfer the benefit of this Contract to someone else, and will remain liable to the other for its obligations under the Contract. The Supplier will be liable for the acts of any sub-contractors who it chooses to help perform its duties.

Circumstances beyond the control of either party

66. In the event of any failure by a party because of something beyond its reasonable control:

- a. the party will advise the other party as soon as reasonably practicable; and
- b. the party's obligations will be suspended so far as is reasonable, provided that that party will act reasonably, and the party will not be liable for any failure which it could not reasonably avoid, but this will not affect the Customer's above rights relating to delivery (and the right to cancel below).

Privacy

67. Your privacy is critical to us. We respect your privacy and comply with the General Data Protection Regulation with regard to your personal information.

68. These Terms and Conditions should be read alongside, and are in addition to our policies, including our privacy policy (found on our website) and cookies policy (found on our website).

69. For the purposes of these Terms and Conditions:

- a. 'Data Protection Laws' means any applicable law relating to the processing of Personal Data, including, but not limited to the Directive 95/46/EC (Data Protection Directive) or the GDPR.
- b. 'GDPR' means the General Data Protection Regulation (EU) 2016/679.
- c. 'Data Controller', 'Personal Data' and 'Processing' shall have the same meaning as in the GDPR.

70. We are a Data Controller of the Personal Data we Process in providing the Services and Goods to you.

71. Where you supply Personal Data to us so we can provide Services and Goods to you, and we Process that Personal Data in the course of providing the Services and Goods to you, we will comply with our obligations imposed by the Data Protection Laws:

- a. before or at the time of collecting Personal Data, we will identify the purposes for which information is being collected;
- b. we will only Process Personal Data for the purposes identified;
- c. we will respect your rights in relation to your Personal Data; and
- d. we will implement technical and organisational measures to ensure your Personal Data is secure.

72. For any enquiries or complaints regarding data privacy, you can contact our Data Protection Officer at the following e-mail address: info@weybridgeskiphire.co.uk.

Excluding liability

73. The Supplier does not exclude liability for: (i) any fraudulent act or omission; or (ii) death or personal injury caused by negligence or breach of the Supplier's other legal obligations. Subject to this, we are not liable for (i) loss which was not reasonably foreseeable to both parties at the time when the Contract was made, or (ii) loss (eg loss of profit) to your business, trade, craft or profession which would not be suffered by a Consumer - because we believe you are not buying the Services and Goods wholly or mainly for your business, trade, craft or profession.

Governing law, jurisdiction and complaints

74. The Contract (including any non-contractual matters) is governed by the law of England and Wales.

75. Disputes can be submitted to the jurisdiction of the courts of England and Wales or, where the Customer lives in Scotland or Northern Ireland, in the courts of respectively Scotland or Northern Ireland.

76. We try to avoid any dispute, so we deal with complaints as follows: If a dispute occurs customers should contact us to find a solution. We will aim to respond with an appropriate solution within 5 days.